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**CHARTER COMMUNICATIONS TO OFFER DEFINITY HEALTH BENEFIT PLAN
TO 17,000 U.S. EMPLOYEES**

***Fifth Fortune 500 Company to Offer Definity Health's Consumer-Driven
Health Benefit As Alternative to Managed Care***

MINNEAPOLIS – Oct 16, 2001 – Definity Health (www.definityhealth.com) announced today that Charter Communications, the nation's fourth largest provider of broadband communications services and a Fortune 500 company, will offer the Definity Health consumer-driven health benefit to its more than 17,000 U.S. employees. Employee enrollment will be effective Jan.1, 2002.

Charter Communications joins a growing roster of Fortune 500 companies, including Textron Inc., Raytheon, Medtronic, Inc. and the Aon Corporation, that now offer the innovative new health benefit program. Greater employee freedom in choosing the health services they want, coupled with relevant information upon which to base health care choices, creates in Definity Health a distinct alternative to managed care health benefit plans.

“The Definity Health benefit will allow Charter Communications’ employees greater freedom to choose the doctors they wish to visit or the type of care they wish to receive,” said Don Broecker, the company’s director, employee benefits.

“However, increased choice is just the beginning. To make sound decisions, employees need information. Definity Health provides easy access via Web or phone to a sophisticated array of health management tools and information,” said Broecker.

“Under the current system, employees are largely unaware of healthcare costs, except for their co-pays,” Broecker added. “We want to make our employees more aware of the true costs of health services and arm them with information they can use to exercise their power as consumers in the healthcare marketplace.”

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“The addition of Charter Communications to the list of major companies that are early adopters of consumer-driven health care is further evidence that the market is ready for a clear alternative to managed care,” said Tony Miller, Definity Health chief executive officer. “A key difference between Definity Health and managed care is the information and incentive it provides employees to make healthcare decisions based on quality, cost and value. Consumer empowerment has been missing in the health care marketplace under previous health benefit models. We believe it is a crucial element in addressing the ills of the current health care system.”

Offered to employers for the first time in 2000, Definity Health is now available to employees of Illinois-based Aon Corporation and Minnesota-based Medtronic, Inc., and Ridgeview Medical. In addition, Fortune 500 companies Textron and Raytheon, and the University of Minnesota and Dade Behring, will offer the Definity Health benefit to their employees, for enrollment effective January 2002.

The Definity Health benefit option differs dramatically from managed care and other health benefit plans by putting consumers in greater charge of their healthcare choices, equipping them with the information and support they need to make decisions and providing them with financial incentives to encourage more efficient use of healthcare services.

Under the Definity Health benefit, members pay for healthcare services of their choice out of their Personal Care Account, an account provided by employers at a set amount each year. Employees have an incentive to spend funds in the Personal Care Account judiciously: Any funds left at year-end roll over and may be used for their future medical expenses. If an employee’s annual healthcare costs exceed funds in the Personal Care Account, health coverage is provided once a deductible is met. In addition, Definity Health provides extensive tools and information to support consumers as they exercise greater choice and take on increased responsibility in making informed health and wellness decisions.

About Definity Health

Minneapolis-based Definity Health (www.definityhealth.com) began operations in 1998 with the goal of providing health benefit programs that give consumers both greater choice and responsibility over their healthcare decisions. Financial backers include Kohlberg Kravis Roberts & Co., Merrill Lynch Ventures, Bain Capital, Aon Corporation, Alta Partners, Psilos Group Managers, Toronto Dominion Investments and Brightstone Capital. Strategic partners include Johns Hopkins University and

Health System, Synertech, Unifi, Wells Fargo and Merck-Medco.

About Charter Communications

With nearly 7 million customers in 40 states, Charter Communications, a Wired World Company™, is among the nation's largest broadband communications companies. Charter provides a full range of advanced broadband services to the home, including cable television on an advanced digital video programming platform, marketed under the Charter Digital Cable™ brand; and high-speed Internet access marketed under the Charter Pipeline™ brand. Commercial high-speed data, video and Internet solutions are provided under the Charter Business Networks™ brand. Advertising sales and production services are sold under the Charter Media™ brand. More information about Charter can be found at www.charter.com.

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